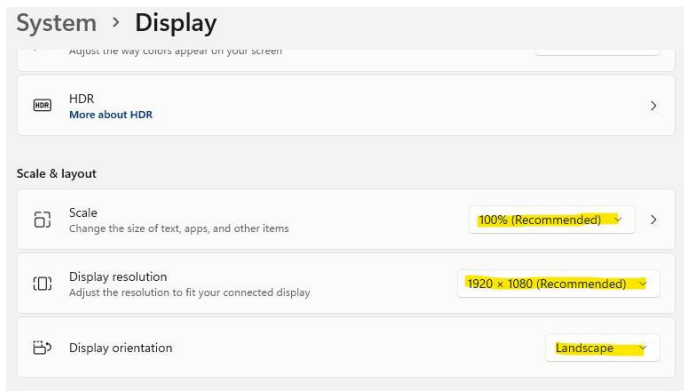


HARDWARE (DESKTOP, LAPTOP, AND/OR TABLETS) – REQUIRED

- **Operating System:** Windows 10 or higher (older versions are no longer HIPAA-compliant)
*Although a 32-bit Windows PC will work, we recommend a 64-bit Windows PC
If using Chromebook, use version 1.07 or higher
- **RAM:** for optimum experience, we highly recommend 16 GB, but 8 GB is sufficient
- **Hard Drive:** minimum of 256 GB, but we recommend at least 500 GB
- **Processor:** highly recommend i7 or higher
- **Signature Pads:** Topaz model # T-S460-HSB-R (touch screen signing is available on Windows 64-bit OS)
- **Network Speed:** you need a fast and reliable internet connection; see details below

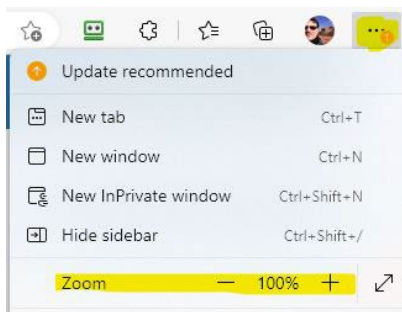
RECOMMENDED WINDOWS AND BROWSER SETTINGS

- **For best experience using our Desktop and Provider Portal applications:**



- Display Resolution set to 1920 x 1080
- Scale at 100%
- Display Orientation Landscape

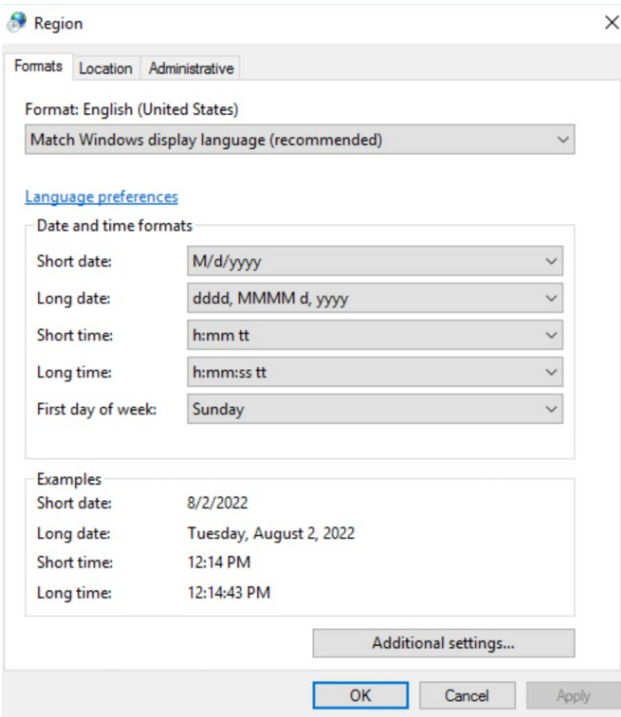
- **Browser Based Applications**



- Browser Zoom setting at 100%
- We recommend using a mouse with a scroll option
- Cookies Must be enabled. To learn how, please refer to <https://www.wikihow.com/Enable-Cookies-in-Your-Internet-Web-Browser>

DATE AND TIME

- **For best experience, use the following settings as shown:**
Ensure your device is set to American Standard Time



VALID INTERNET CONNECTION – REQUIRED

- **Download:** minimum 20 (mbps)
- **Upload:** minimum 5 (mbps)

Please note that the above numbers are a good starting point, but it depends on how many people are sharing the internet at the same time. PIMSY is a cloud-based product accessed by your internet connection. The more staff your organization has, the greater the up and down speed will be required for shared usage.

We recommend you consult your IT Support Professional about upgrading to the highest internet speed your organization can afford. You can educate yourself on the organization’s current internet speed by going to <http://www.speedtest.net/> to run a test on your high-speed internet service delivery.

WILL PIMSY WORK WITHOUT AN INTERNET CONNECTION?

No, an Internet connection / Wi-Fi or mobile data is required. However, if you have providers in the field or in remote areas, we have offline tools available to sync with PIMSY.

MAC / APPLE OPERATING SYSTEM / MOBILE DEVICES – OPTIONAL

Providers can access PIMSY seamlessly on their iPhone, Android or iPad using the [PIMSY app](#) - or via any Browser on any device. The app (aka "[provider portal](#)") is a multi-platform application that allows clinicians to access their calendar, create & release notes, and connect with their home office. This means that some providers may not need Windows.

Staff who utilize a Mac OS and need full access to all of PIMSY - or who use PIMSY on their desktop – we recommend that you install *Parallels* or *Parallels Access* (please note *Parallels Access* is only if you are accessing PIMSY via Remote Desktop). *VMware* or other preferred software can be used to access a Windows Operating System from a Mac. You will also need a valid licensed copy of Windows OS. This allows Mac users to boot up in a Windows environment and allows Windows OS to run on a Mac computer. Once in a Windows environment, the workstation should follow the guidelines listed above.

TOUCH SCREEN SIGNING – OPTIONAL

You can add provider and client signatures to PIMSY via: 1) touch screen functionality on Windows OS tablets; and/or 2) Topaz signature pads (model # T-S460-HSB-R). Contact us for details.

SPEECH TO TEXT – OPTIONAL

PIMSY works with the speech-to-text solution of your choice. Determining HIPAA compliance of the selected solution is left to the discretion of the customer.

CREDIT CARD SWIPER – OPTIONAL

Credit card swipers are determined by which merchant you choose to use. PIMSY has partnered with a few options for credit card processing. Contact us for details.

SCANNER – OPTIONAL

If you'd like to use a scanner with PIMSY, we recommend utilizing an HP Officejet model that supports scanning documents.

HIPAA COMPLIANCE AND DATA SECURITY

With PIMSY, all of your agency's data resides in the HIPAA-compliant, safe and secure [Microsoft Azure Cloud](#). PIMSY supports data security and helps keep your agency compliant with HIPAA. Contact us for details.

TAKE AWAY

While the specifications listed are the minimum requirements needed to successfully run PIMSY in an average organization, 1) you should consult with your IT department before making any software or hardware purchase (including PIMSY); and 2) we highly recommend that every agency procure the most amount of RAM, the fastest internet speed, and the latest hardware that it can afford.

This will support a successful experience of PIMSY - and any other software you utilize. The better hardware you buy now, the longer it will serve you in the future.

QUESTIONS?

Check out our [Frequently Asked Questions page](#) for more information about PIMSY – or contact us for details: 877.334.8512, ext 1 – hello@pimsyehr.com